

## **KAST AUSTRALIA PTY LTD - WARRANTY & MAINTENANCE DETAILS**

### **PROJECT – BANKSIA NEWQUAY -BUILDER HICKORY GROUP**

#### **CARE & MAINTENANCE INSTRUCTIONS**

##### **WARWICK FABRICS**

###### **Care Label 4**

For use on polyester/cotton, polyester mixture and polyester fabrics, woven or knitted. Remove hooks, rings and trims before cleaning. Gently vacuum regularly with appropriate attachment. Warm hand wash. Do not bleach. Do not rub or wring. Drip dry in shade.

For best results hang curtains by their hooks to damp dry immediately. Use warm iron. Dry cleanable 50. Possible shrinkage 3%. Annual professional cleaning recommended. For more information visit [www.warwick.com.au](http://www.warwick.com.au)

###### **Cleaning Guide**

###### **Spot cleaning**

Treat spills and stains as soon as possible. Test on hidden area to ensure fabric and colour are not removed. Gently scrape any soil or mop any liquid from the surface of the fabric. Use of soap or detergent with water should be approached with caution since overzealous rinsing to remove soap residue may result in over-wetting, water marking and possible wetting

of substructure (this may create other stains or damage products).

1. For non-oil-based stains Use warm water and non-toilet soaps which do not contain optical brighteners (consider Velvet soap, Lux Flakes, Softly). Mix a small amount of soap and warm water solution and apply to the stain, rubbing gently. Blot dry with a clean towel. Apply cool water (preferably filtered or distilled water) and blot dry again. Then with a hair dryer, working out from the centre of the stain, dry quickly to prevent rings forming. It is generally preferable to clean whole panels of fabric in this way rather than trying to spot clean specific areas.

2. For oil-based stains Following the same basic guidelines as above, apply a proprietary brand solvent based cleaner and try to clean generally in panels rather than spot cleaning specific areas. A helpful industry 'secret' for spot removal of oil based biro marks is by the application of conventional hair spray. To further enhance spot cleaning results, Warwick have introduced the Halo Fabric Care Kit which includes Halo spot cleaner for most household stains, Halo fabric deodoriser to help neutralise pet and general odours and Halo fabric protector to restore liquid repellency on fabric sections that have been spot cleaned.

\*For treatment of specific stains, see the stain removal guide below.

###### **Professional fabric servicing**

Warwick Fabrics recommend that water-based 'Fluro chemical' type fabric protectors (such as DuPont Teflon® and 3M Scotchgard®) be applied by licensed applicators only. Check your care label first to see if a mill-applied protection was incorporated during fabric manufacture. Fabric protectors do not eliminate the need for vacuuming, routine cleaning or proper care. They will, however, make spot cleaning and vacuuming quicker, easier and more efficient between professional cleans and keep your fabric looking cleaner longer, as well as extending its life. Professionals applying fabric protectors must always pre-test to qualify fabric suitability.

###### **Warning**

Extreme caution should be taken if considering treatment of velvets and pocket weaves with stain repellent products. Some high pile velvet and pocket weave jacquards may change in surface character if stain repellent treatments are incorrectly applied. Extra care should be taken to pre-test for these fabrics.

Professional cleaning frequency is determined by the furniture use, your own maintenance, upkeep and environmental conditions. As a good 'rule of thumb' overall cleaning is recommended every 12 months for most family room lounges.

#### **Velvet curtain care**

Curtaining velvet needs care in handling and use. Window fittings coming in contact with the curtain should be avoided.

Stiff brushing or strong vacuum cleaning on the reverse side of velvet can also pull at the pile. Draw cords or other methods of drawing without handling the curtain itself are recommended, as grasping, particularly with fingernails, can cause crushing and other damage. Velvet curtains should be dry cleaned.

#### **Stain Removal**

##### **Alcoholic beverages**

After the moisture has been blotted up, dab at the stain with a clean cloth dampened in rubbing alcohol. Then blot repeatedly with liquid detergent mixed with cool water.

Blot

dry with a towel. Dab again with clear cool water and blot dry.

##### **Blood**

After the moisture has been blotted up, dab at the stain with a clean cloth dampened in rubbing alcohol. Then blot repeatedly with liquid detergent mixed with cool water.

Blot

dry with a towel. Dab again with clear cool water and blot dry.

##### **Chewing gum**

Rub an ice cube over the gum to harden it, then scrape off the excess with a dull knife. To remove what's left, use dry cleaning fluid.

##### **Chocolate (and other soft candy)**

This is a combination greasy/non-greasy stain. Scrape excess away, then go over the spot with cool water mixed with a liquid detergent. Blot thoroughly and then clean with dry cleaning fluid.

##### **Coffee and tea**

Sponge with warm water. Apply warm glycerine. Leave for 30 minutes. Flush out with water and dry quickly.

##### **Cosmetics**

Sponge with warm water. Apply warm glycerine. Leave for 30 minutes. Flush out with water and dry quickly.

##### **Fruit and fruit juices**

After excess is blotted up or scraped away, blot the spot with cool water. If a stain remains, add liquid detergent and a drop of vinegar to the water. Dab the spot with this mixture and blot until there's no trace of a stain. Then go over the area lightly with clear water to remove traces of vinegar.

##### **Grease (including hair grease and oil)**

Scrape away excess if necessary and then dab repeatedly at the stain with dry cleaning fluid. If any stain remains, go over the area with a lukewarm mixture of liquid detergent and water. Always make sure you use a clean portion so you don't put the stain back in the fabric. Last, go over the area with a clean cloth moistened with cool clear water.

##### **Ice cream**

Scrape away excess and apply cool water mixed with liquid detergent, blotting frequently with a dry cloth so as not to saturate the fabric. Let dry and then go over any remaining stain with dry cleaning fluid. Blot dry.

## **ZEPEL FABRICS**

Fabrics are made to British standard 3254.

Moisture Vapour permeable to BS 3546 – 65%

Teflon treated for liquid stain resistance passes all Australian Standard 1530 Parts II and III and USA Standard 701.

Waterproof, Stain Resistant, AntiBacterial, and Anti Fungal Treatment

## **CARE & MAINTENANCE**

Routine soap and water sponging is effective for ordinary soiling.

Both oil and water stains are readily removed using a water based household spray cleaning agent.

Antiseptic cleaning agents can be used. More stubborn stains may require a safe solvent such as Isopropyl Alcohol or mineral Spirit.

The best cleaning method is a wipe and dry technique. Full immersion is NOT recommended.

DO NOT DRY CLEAN.



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### **ZEPEL FIRE RETARDANT TREATMENT**

This is a treatment applied to the fabric so that the fabric will satisfy Australian Fire Retardancy standards – AS1530 part 3.

For suitability of individual fabrics please contact us for further information as this may void the warranty of your fabric.

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### **ZEPEL UPHOLSTERY BACKING**

This involves a Latex backing being applied to the back of the fabric, for added stability.

This is often requested for fabrics that are double sided chenille's to minimise fabric exposure of the pile on the rear of the fabric.

*For any additional treatments please contact us.*

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### **CARE CODE SYMBOL DEFINITIONS**



**Washable:** Wash 30 C gentle cycle



**Washable:** Wash 60 C gentle cycle



**Washable:** Do not wash



**Iron:** Low iron at max 110 C



**Tumble Dry:** Mild drying process



**Tumble Dry:** Do not tumble dry



**Bleach:** Do not bleach



**Dry Clean P:** Dry-Cleaning in perchloroethylene gentle cycle



**Dry Clean P:** Do not dry clean

## **WARRANTY DETAILS**

### **KAST**

Kast Australia provide a 12 month warranty for all products we manufacture or make up. Where manufacturers provide longer warranties we also pass that onto our customers. It is important customers do NOT misuse the product and care must be taken not to void warranties because of attempts to rectify issues without first contacting the company in question.

### **WARWICK FABRICS**

#### **Guarantee**

Since 1966, Warwick have supplied fine furnishing fabrics which have been quality tested to world standards for performance, durability and safety.

For a period of three years, for both domestic and commercial applications, we guarantee to replace any fabric which is found to be faulty as a result of manufacturing defect and which has been used in accordance with our performance ratings and care instructions. The Warwick Quality Guarantee is additional to all statutory rights and remedies that are available to our customers under Australian Consumer Law.

In the event of any fabric claim, Warwick customers will be provided with a comprehensive service form to be completed and returned to Warwick to facilitate prompt processing. Full terms and conditions of the Warwick Quality Guarantee are available upon request. Please [email us](#) or fax us on +61 3 9416 1060.

### **ZEPEL FABRICS GUARANTEE**

WE ARE A FAMILY BUSINESS WHO HAS BEEN SUPPLYING THE SOFT FURNISHINGS INDUSTRY FOR THE LAST 38 YEARS. ALL OUR FABRICS ARE SOURCED FROM REPUTABLE SUPPLIERS ALL OVER THE WORLD.

ALL ZEPEL FABRICS ARE TESTED AND PASS INTERNATIONAL AND AUSTRALIAN STANDARDS.

ZEPEL FABRICS GUARANTEE TO REPLACE ANY FABRIC WHICH IS FOUND TO BE FAULTY AS A RESULT OF OUR SUPPLIERS MANUFACTURING DEFECT(S) AND WHICH HAS BEEN USED IN ACCORDANCE WITH AUSTRALIAN STANDARDS PERFORMANCE RATINGS AND OUR CARE INSTRUCTIONS.

WE WILL NOT ACCEPT ANY CLAIMS FOR FABRIC(S) THAT HAVE BEEN TREATED WITH ANY AFTER-CARE PRODUCTS OR THIRD PART TREATMENTS.  
WARRANTY'S FOR COMMERCIAL APPLICATION ARE LIMITED TO 12 MONTHS

# **kast**

**FORREST DRAPERY & HARDWARE – Manual TRACK**

DRAPERY HARDWARE PTY LTD  
ABN: 30 066 727 786  
The World Behind Your Curtains

PO Box 1005  
Batemans Bay, NSW, 2536  
Phone: 1300 650 188  
Fax: 1300 650 189  
Email: sales@forest-drapery.com.au Web: www.forest-drapery.com.au  
09/08/17

Dear Justin,

Please find the following information true and correct in regards to our warranty provided.

The product in question is the Klick System or our KS tracks that we provide 12 months warranty from date of manufacture.

If you have any queries please do not hesitate to call me at the office on 1300 650 188

Yours Sincerely

Tiff-1Sales & Marketing Co-Ordinator

## **SOMFY WARRANTY & GUARANTEE – Motorised Tracks**

### **All Somfy products carry a 5-Year Limited Warranty.\***

#### **\*Warranty effective from date of invoice by Somfy Pty Limited.**

##### **Obligations**

SOMFY's only obligation shall be to repair or replace, with the least possible delay, defective equipment which does not conform to the warranty without any other indemnity relating to installation and re-installation or consequential damages.

SOMFY shall not be liable for any injury, loss or damage, direct or consequential, arising out of the use of, or the inability to use, the FRVJQNFOU. #FGPSF VTJOH, UIF #VZFS BOE/PS UIF end User shall determine the suitability of the product for its intended use, and User assumes all risks and liability in connection therewith.

The articles that are replaced pursuant to the terms of this warranty shall be retained by SOMFY.

All costs related to installation and re-installation of the SOMFY equipment covered by this warranty are not the responsibility of SOMFY.

The user is responsible for any freight costs relating to repair or replacement. SOMFY will not be responsible for any consequential damages during or following installation procedures.

If the buyer resells any SOMFY products to another buyer or end-user, it shall include all of the terms and provisions of this warranty in such resale. SOMFY's responsibility to any such third party shall be no greater than SOMFY's responsibility under the warranty to the original Buyer.

##### **Exclusions**

The following are exclusions from warranty:

1. If usage, adaptation or installation are not in accordance with our written installation and operating instructions.
2. If the product has been opened, dismantled or returned with clear evidence of abuse or other damage.
3. If our written specifications are not properly applied by the Buyer when selecting the equipment.
4. If our written instructions for installation and wiring of the electrical connections have not been followed.
5. If our equipment has been used to perform functions other than the functions it was originally designed to handle, namely motorising window and door coverings and enclosures e.g. awnings, internal & external blinds, curtains, roller shutters & grilles, projection screens, gates and windows. Please consult SOMFY about warranty for any uses other than the above.
6. If SOMFY equipment is used with electrical accessories (switches, relays etc.) that have not been previously approved in writing by Somfy's Customer Support team.
7. If the electrical accessories and other components have been used in disregard of the basic wiring diagram for which they were designed.